



JUNE 2024

# ELMWOOD EXCLUSIVE

Team Newsletter

## A MESSAGE FROM THE PRESIDENT:

Greetings Elmwood Community!

As we approach the summer season, I trust that individuals are feeling rejuvenated and savoring the sunny days. The month of May was rich with significant events - the Joint Commission visited our Massachusetts Home Health branch; We obtained approval for the architectural segment of licensing for the Taunton Wellness, Infusion, Aesthetics and Primary Care Clinic; And successfully managed the challenges stemming from the hacking incident into the Change Healthcare billing and processing system.

I extend my gratitude to all those who engaged in the Joint Commission survey and extend congratulations to the agency on its successful completion. While there is still work needed to enhance our services, we are steadfast in our commitment to continual improvement.

Elmwood Adult Day Care now oversees the operation of both centers following the successful reopening of the second center in late April, with a dedicated focus on expanding patient engagement in both facilities. We eagerly anticipate the final approval for the licensing of the Infusion and Wellness Center, and the arrival of our first patients at the primary care and infusion clinic in the near future.

As we look ahead, I wish all families and fathers a wonderful Father's Day in June and extend warm wishes to all for a fantastic summer ahead!

Best regards,

*Igor Yatskar*



## HELP WANTED:

## RHODE ISLAND NURSES

We're thrilled to announce that we're expanding our team of Case Managers (RN) in the home-health sector in Rhode Island! If you or someone you know is interested in this rewarding opportunity, we invite you to **apply today at [www.elmwoodhealthcare.com/careers](http://www.elmwoodhealthcare.com/careers)**. Join us in making a difference in the lives of our patients and their families!

### WHY WORK FOR ELMWOOD?

1. **COMPETITIVE PAY**
2. **FLEXIBLE SCHEDULE**
3. **LEADERSHIP OPPORTUNITIES**

#### Responsibilities:

- Initial Patient Assessment and Plan of Care Development (OASIS)
- On-Going Patient/Family Education
- On-Going Patient Assessment
- Health Management
- Medication Management
- Chronic and Acute Disease Management
- Interdisciplinary Collaboration with Care Teams
- Execution of Home-Health Plan of Care
- Management of Skilled Goals and Interventions

#### Direct Patient Care / Nursing Skills:

- Medication Management
- Education and Reconciliation
- Wound Care (Basic and Advanced, NPTW, etc.)
- Infusion Therapies (Excluding IV Push)
- Drain Care
- Cath Care
- Ostomy Care
- VAD Management and VAD Site Care (Excluding Discontinuation)
- Venipuncture and Blood Sample Collection via VAD





# CASE MANAGEMENT IN HOME HEALTHCARE:

## *EFFECTIVELY EXECUTING THE KEY ELEMENTS OF COMMUNITY CASE MANAGEMENT*

In the ongoing efforts of Elmwood Healthcare, aimed at enhancing the meaningfulness and efficacy of our home-health case management activities, we continue to work together to develop concrete solutions that bridge existing gaps in our care models. Each month, we hope to continue to bring together helpful and insightful ideas that begin to drive these changes.

### CARE PLANNING

Provision of patient care in home care is more than providing specific tasks to a patient. The patient must be considered/assessed from a holistic perspective, meaning the home care clinician is responsible for identifying not only patient medical problems but the problems associated with the environment in which the patient lives that may impact their ability to medically improve and successfully achieve desired outcomes. The home care clinician must develop an appropriate plan to support mutually agreed upon goals for improvement in the patient environmental situations that impact care as well as support improvement of their medical status. Once this individual plan is developed, it must be managed. The individualized patient plan of care is the road map clinicians utilize to assure that the care is managed effectively across all disciplines.

### CRITICAL THINKING

Patients want to remain at home. Medicare and other payers also want to keep patients at home for the cost savings. But home health case managers must think critically to accomplish this goal. Over the last few years, home care has witnessed increased patient acuity with more complicated family dynamics. Behavioral issues and socio-economic determinants affecting health make home care today more difficult. A case manager who can think critically in home health typically learn from dealing with situations first-hand or hearing about scenarios that peers have encountered. Moreover, they can recognize problems before they arise. They know what to do and when to do it. To this extent, effective case management requires the ability to work independently *and* with others to accomplish goals and provide continuous advocacy for the patient.



# HAPPY BIRTHDAY!



**Lisa Moran, RN**  
June 02



**Maryann Lynch, RN**  
June 03



**Wendy Castellanos, CNA**  
June 03



**Leidy Batista, CNA**  
June 09



**Daryl Beecher, OT/R**  
June 09



**Carol Cabrera Oliver, CNA**  
June 10



**Mary Anziani Gonzalez, CNA**  
June 10



**Alba Urbaez Gomez, CNA**  
June 10



**Gregoria Veloz Placencia, CNA**  
June 11



**Digna Ramirez Beras**  
June 11



**Rachel Guerrero**  
June 13



**Maria Polanco**  
June 14



**Amantina Rodriguez**  
June 15



**Dania Ariza Gomez**  
June 16



**Jenny Ramirez de Mendoza**  
June 16



**Julie Centeno**  
June 18



**Noreen Ricci, RN**  
June 21



**Ashlee Perrotta, RN**  
June 23



**Margaret O'Day**  
June 23



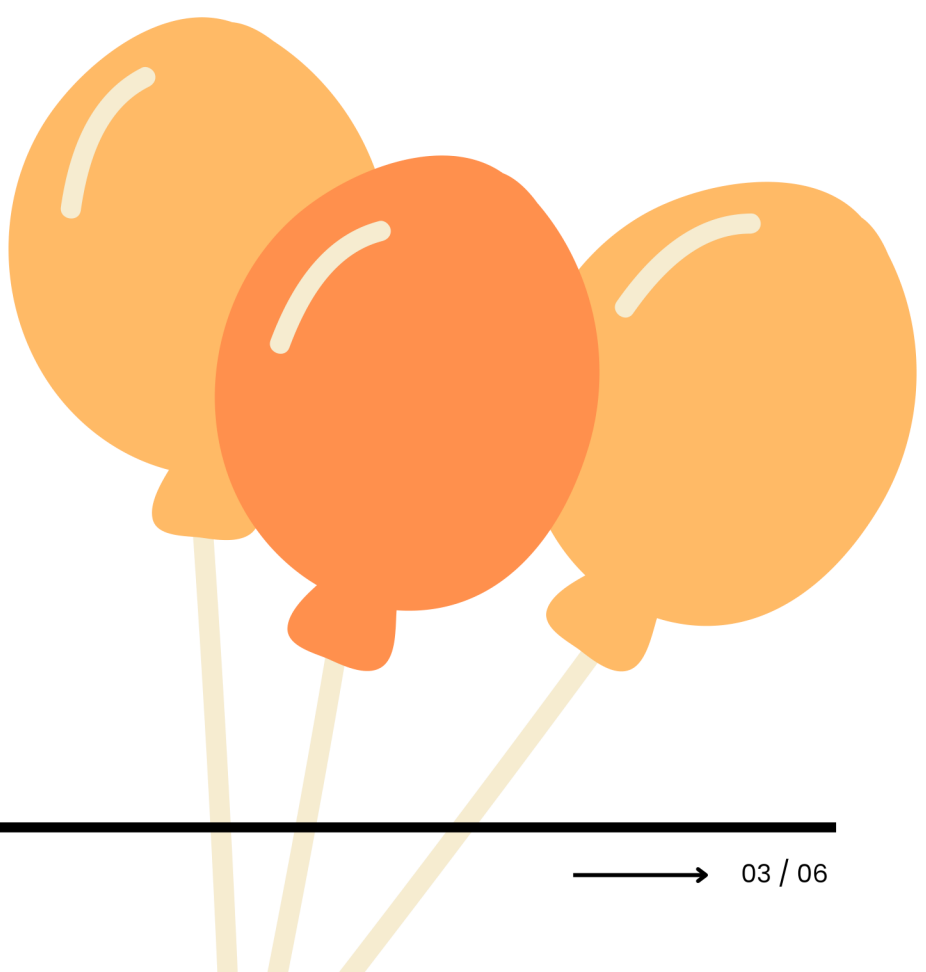
**Jeanna Lavault, RN**  
June 24



**Alexandra Fraser, LPN**  
June 24



**Julieann Hayes, RN**  
June 25







# WHAT'S HAPPENING:

**Massachusetts:** On May 23, 2024, our Joint Commission and Medicare Recertification Survey in Massachusetts concluded successfully. No major concerns were found, and we received final recertification! Huge thanks to the MA team, and special thanks to Ashlee Perrotta, RN; Joshua Carter, PT; Jeannette Connors, RN; Daryl Beecher, OT/R; Yaritza Payamps; and Ivy Gowans for their support during the survey.

**Rhode Island Baby Boom:** Congrats to all the soon-to-be parents in the RI Home Care office! Arely, Eserli, Genesis, Josh Carter, Mary Beth, Nick Baldwin & Stefanie Set!

**Promotion Alert:** Congrats to Talyah for her dedication as a new patient care coordinator!

May 6-May 12 we celebrated International Nurses Week together.  
We appreciate all that you do!

## STAFF SPOTLIGHT: IVY GOWANS

Motivated by her passion for assisting others, Ivy embarked on her healthcare journey by obtaining bachelor's degrees in Occupational Therapy and Rehabilitation Sciences. Prior to joining Elmwood, she honed her skills as an EMT. Approaching her third anniversary on June 16th, Ivy's career trajectory has seen her ascend from Patient Care Coordinator to Southern RI Team Leader, culminating in her most recent promotion to Care Coordination Manager. These advancements underscore her unwavering commitment to serving her community and making a difference in healthcare.

### IVY'S FAVORITES:

- **Movie:** Saving Private Ryan
- **TV Show:** New Girl
- **Snack:** Popcorn
- **Musician:** Taylor Swift
- **Vacation:** Nashville

### FUN FACTS ABOUT IVY :

1. She is currently in graduate school working towards her Master's in Healthcare Administration and on a fast track to her PhD in Public Health.
2. She has 2 dogs: a Basset Hound and Dachshund, Sam & Maggie
3. Before working for Elmwood, she was an EMT for many years. She has always enjoyed helping people.



"The ones who are crazy enough to think they can change the world, are the ones who do."  
-Steve Jobs



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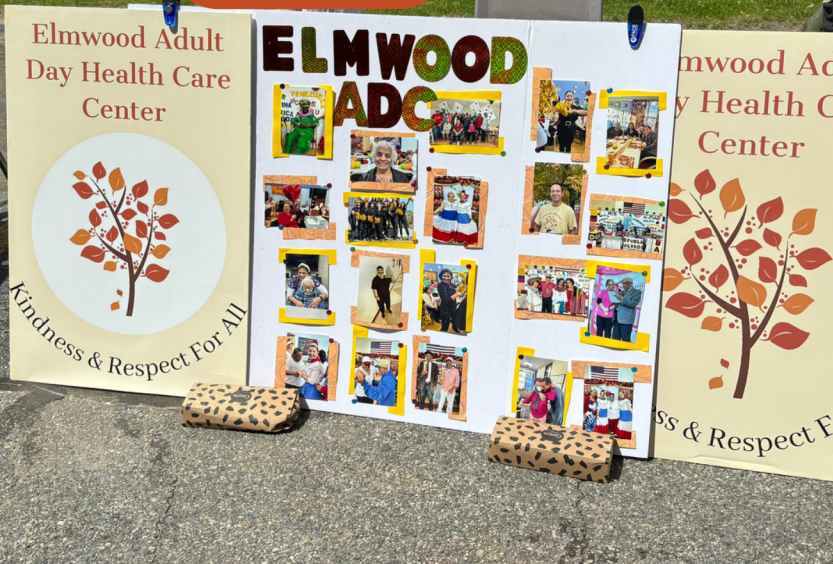


100 Industrial Park Road Taunton, MA 02780  
120 Dudley Street Ste. 201 Providence, RI 02905





elmwood  
adult day care



# WHAT'S HAPPENING:

**Summer Kickoff:** During the month of June, Miner Street will be hosting a cookout to celebrate the start of summer! More details on the date will come soon.

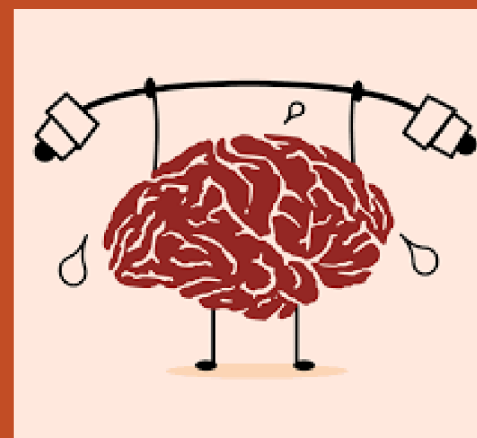
**209 Update:** During the first month of reopening, 209 is flourishing! More participants continue to join us at that location and is perfect for more tranquil and individualized care. We encourage you to call to set up a tour to see all the beautiful renovations!

**Who Will Have the Lucky Draw?**

Joanne and the team are creating a raffle program to encourage attendance at daycares. Each day attended earns a ticket, and every other Friday, a winner will be chosen. The first prize is a travel case ideal for vacations!

## MENTAL (& PHYSICAL) HEALTH WITH MONICA

Monica has crafted an exercise program that goes beyond mere physical fitness, empowering members to nurture both their bodies and minds. By integrating exercise while providing strategies to navigate life's challenges, Monica's program has touched the lives of the participants. Recognizing the benefit this program brings to their well-being, some participants are even choosing to reschedule their attendance to align with the program. We commend Monica and the entire team for continuing to build a safe environment for all of our adult day care members.



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209 Elmwood Ave, Providence, RI 02905



# WHAT'S HAPPENING:

## Alma x integratiV Demonstration Day:

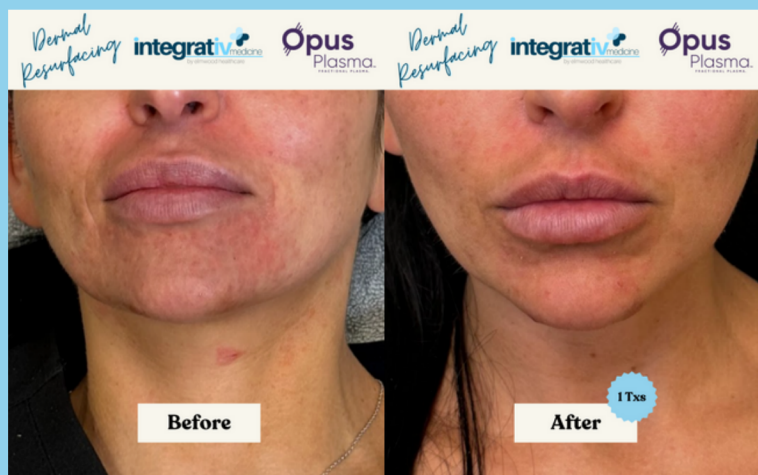
On May 16, integratiV and Alma joined forces to spotlight the full spectrum of Alma's cutting-edge technology. The showcase featured an array of our powerful machines, including Opus Plasma, Soprano Titanium, Veil, LMNT, and our CBD skincare line. Alma also showcased Harmony, TED, and IQ. Dive deeper into the capabilities of our machines by exploring the Technology page on our website, located under the Aesthetics tab.

Special shoutout to Masha & Michael for helping give demonstrations!




## RESULTS RADAR

Experience the capabilities of Opus Plasma, which aims to promote collagen growth to reduce the appearance of fine lines, tighten the skin, and boost the growth of new skin cells. These treatments can also help in reducing stretch marks, scarring, and other skin imperfections. Visit our website to learn more about the power of Opus Plasma!



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